



National Highways
Ash House
Falcon Road
Sowton Ind. Est.
Exeter
EX2 7LB

23 September 2021

Dear Sir/Madam

A36 Plaitford and Wellow resurfacing scheme

As of 20 August 2021, we are now **National Highways**, having previously been Highways England. The name change reflects the role of the strategic road network – to connect the nation's regions – and the part it plays in setting Highways standards across the UK.

The remit of the organisation has not changed, and we will continue to operate and maintain England's motorways and A roads.. I'm writing to you regarding some work that we need to carry out that may impact you.

The works

Essential road maintenance work needs to be carried out on the A36 between Plaitford and Wellow. To minimise disruption, we'll work overnight when there are fewer vehicles on the road. During the day we will keep the carriageway open as usual.

We will try to keep noise levels to a minimum, however due to the nature of the work, residents should expect to hear some noise from the essential works. We apologise in advance for any disturbance caused.

Long term-benefit

The new surface is a low noise surface and is quieter than the existing surface that it is replacing. The low noise surface will also mitigate a number of Noise Important Areas (NIAs) along the A36 route and provide a long-term noise reduction for residents who live near to the A36.

Dates of work

The work will start on the evening of Monday 4 October and finish on the morning of Saturday 6 November. **Work will take place weeknights only between 8pm and 6am.**

Traffic management

The work will be carried out under a full closure of the A36 in both directions, between Giles Lane and Whinwhistle road. During the closure of the A36, a fully signed diversion route will be in place. Please allow extra time for your journey.

We always aim to work to the programme, however **unforeseen circumstances or adverse weather conditions may mean changes to it**. We will notify you of any major changes within the programme via advance roadside warning signs, but please also monitor www.trafficengland.com to keep up to date. We will make every effort to ensure the impact on the local community and travelling public is kept to a minimum.

If you have any questions or would like further information, please contact National Highways Customer Contact Centre on **0300 123 5000** or by email: **info@highwaysengland.co.uk**

Yours faithfully

Sam Landrigan
Customer and Communications Manager
National Highways